

Quality Screens Limited Warranty

Effective Date: March 10, 2026

Thank you for choosing Quality Screens. We stand behind the quality of our products and services and are committed to your satisfaction. This warranty outlines the terms and conditions under which claims may be made.

1. Coverage Specificity

This Limited Warranty covers defects in materials and workmanship for window screens, patio door screens, and related services provided by Quality Screens.

Specifically, the warranty applies to:

- Frames, mesh, and installation hardware against manufacturing defects.
- Workmanship in screen assembly and installation.

This warranty does not cover:

- Normal wear and tear, including fading or discoloration due to sun exposure.
 - Damage caused by misuse, neglect, pets, or improper care.
 - Modifications or repairs made by anyone other than Quality Screens.
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2. Duration of Warranty

- **Residential Customers:** Coverage lasts for **1 year** from the date of invoice.
 - **Commercial Customers:** Coverage lasts for **1 year** from the date of invoice.
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3. Conditions and Requirements

This warranty is valid only if:

- The product was purchased and installed directly from Quality Screens.
- The product is properly maintained in accordance with the care instructions provided at the time of installation.
- Proof of purchase is presented when filing a claim.

4. Claim Process

To file a warranty claim:

1. **Contact Us:** Reach out within 30 days of noticing an issue by calling (907) 277-2847 or emailing info@qualityscreensak.com
2. **Provide Documentation:** Include proof of purchase, a description of the issue, and, if possible, photos.
3. **Inspection:** A representative may inspect the product to assess the claim.
4. **Resolution:** If the issue is covered under this warranty, Quality Screens will, at its discretion, repair or replace the defective product at no cost.

5. Customer Responsibilities

To maintain warranty coverage, customers must:

- Follow all maintenance and care instructions provided at the time of installation.
- Promptly notify Quality Screens of any issues.
- Provide reasonable access to the property for inspection or repair.

6. Limitations and Exclusions

This warranty does not cover:

- Damage caused by acts of nature (e.g., hail, wind, or storms).
- Consequential or incidental damages, including property damage or loss of use.
- Products that are moved from their original installation site.

7. Disclaimers and Legal Protections

- **Implied Warranties:** To the maximum extent permitted by law, all implied warranties, including warranties of merchantability and fitness for a particular purpose, are disclaimed. Where not disclaimed, the duration of any implied warranties is limited to the duration of this warranty.

- **Limitations on Liability:** Quality Screens' liability under this warranty is limited solely to repair or replacement. Under no circumstances shall Quality Screens be liable for any indirect, incidental, or consequential damages.
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8. State-Specific Rights

This warranty gives you specific legal rights, and you may have other rights that vary from state to state. Some states do not allow limitations on implied warranties or exclusion of incidental damages, so the above limitations may not apply to you.

For questions or concerns about this warranty, please contact **Quality Screens** at:

- **Phone:** (907) 277-2847
 - **Email:** info@qualityscreensak.com
 - **Address:** 2815 Dawson Street, Suite A | Anchorage, AK 99503
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We appreciate your business and look forward to serving you again.